THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:
- ☒ Imperial
- ☒ Riverside/San Bernardino
- ☒ Los Angeles
- ☐ Orange
- ☒ Sacramento
- ☒ San Diego

LINES OF BUSINESS:
- ☒ Molina Medi-Cal Managed Care
- ☐ Molina Medicare Options Plus
- ☐ Molina Marketplace (Covered CA)

PROVIDER TYPES:
- ☐ **Medical Group/ IPA/MSO**
  Primary Care
- ☐ IPA/MSO
- ☐ Directs
  Specialists
- ☐ Directs
- ☐ IPA
- ☐ **Hospitals**
  Ancillary
- ☒ CBAS
- ☐ SNF/LTC
- ☐ DME
- ☐ Home Health
- ☐ Other

Electronic Visit Verification Community-Based Adult Services Emergency Remote Services

This is an advisory notification to Molina Healthcare of California (MHC) network providers. Effective March 23, 2023, California Electronic Visit Verification (CalEVV) will have implemented EVV for Community-Based Adult Services (CBAS) Emergency Remote Services (ERS).

EVV is a federally mandated telephone and computer-based application program that electronically verifies in-home service visits. Once implemented, CBAS providers, whether billing through Fee for Service or MHC, are to register and begin submitting EVV visit data for each CBAS service that is considered ERS and provided in the home.

As of February 2023, the provider manual has been updated for guidance on billing under CBAS Billing Codes and Reimbursement Rates: https://files.medi-cal.ca.gov/pubsdoco/publications/masters-mtp/part2/communitycd.pdf

CBAS providers may begin using the new S5136 and Q5001 as it relates to ERS services that are provided in the home.

CBAS Billing Codes and Reimbursement Rates
- S5102 without a modifier should be used when CBAS services are provided in the center
- S5102 with a modifier should be used when any CBAS ERS is provided excluding Personal Care Services (PCS) or Home Health Care Services (HHCS) provided in the participant's home
- S5136 with a modifier should be used when only PCS are provided by CBAS in the participant's home
- Q5001 with a modifier should be used when only HHCS are provided by CBAS in the participant's home
- CR modifiers should be used for catastrophes or disaster related public emergencies
- SC modifiers should be used for personal emergencies that require medically necessary services or supplies

CBAS providers must comply with EVV requirements, including CalEVV registration and electronic data submission.

Visit data can be submitted either through the state provided CalEVV system (free) or a chosen Alternate EVV system starting March 23, 2023. MHC will monitor provider compliance using the state provided CalEVV aggregator and business intelligence tool.

For additional EVV information, resources, tools, and contact information, please visit the DHCS EVV Webpage: https://www.dhcs.ca.gov/provgovpart/Pages/EVV.aspx

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
	Shelly Lilly	858-614-1586	Michelle.Lilly@molinahealthcare.com
Los Angeles	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
	Christian Diaz	562-549-3550	Christian.Diaz@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com
San Diego / Imperial County	Briana Givens	562-549-4403	Briana.Givens@molinahealthcare.com
	Carlos Liciaga	858-614-1591	Carlos.Liciaga@molinahealthcare.com
	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com