

Re: Changes to prior authorization requirements

January 31, 2023

Dear Valued Provider:

As part of our effort to ease provider administrative work and ensure our members live healthier lives, we continue to refine our prior authorization (PA) requirements. We do this by adding and removing PA requirements for certain medications and services.

Effective March 1, 2023 changes are being made to the PA requirements for all outpatient physical, occupational, and speech therapy services for Molina AHCCCS members. Prior authorization will be required after 12 visits per therapy specialty. If a member is receiving services in physical therapy and occupational therapy, PA will be required for visits for physical therapy after the 12th physical therapy visit for ongoing physical therapy treatment and after the 12th occupational therapy visit for ongoing occupational therapy visits.

If you have members receiving PT, OT, or ST services that are at the point of needing more than 12 visits on or after March 1, 2023, please submit a prior authorization request before the member's next appointment scheduled on or after March 1, 2023. Submit requests to Molina Healthcare by faxing a completed prior authorization form to the applicable fax number listed below.

You can access the form on the provider pages of our website at www.MolinaHealthcare.com.

Service Type Fax numbers:

Outpatient Medicaid 888-656-7501

Inpatient Medicaid 888-656-2201

Advanced Imaging 877-731-7218

Pharmacy (both Medical and Pharmacy benefit) 844-271-6887

Dental (non-hospital) 262-241-7150

Dental (hospital and SPU) 262-834-3575

Transplant 877-813-1206

You can also access the PA LookUp Tool on www.MolinaHealthcare.com to determine if a service requires prior authorization. We will notify you of any further changes.

If you have any questions, comments or concerns about these changes and/or this process, please call us at (800) 424- 5891 Monday-Friday 8 AM to 6 PM. If you also treat DSNP members, please refer to the authorization list located at www.MolinaHealthcare.com If you have questions or need prior authorization for a DSNP member, call (800) 424-4509.

Sincerely,

Molina Healthcare of Arizona