

## **Molina Legacy Provider Portal Will No Longer Accept New User Registrations Effective March 1, 2022**

### *Information for All Network Providers:*

On March 1, 2022, the Molina Legacy Provider Portal will no longer accept new user registrations. Providers should register with **Availity** at **availity.com**. Once registered with Availity, providers will have access to the Availity Portal training by following these steps:

1. Log in to Availity Portal
2. Select Help & Training > Get Trained
3. In the Availity Learning Center (ALC) that opens in a new browser tab, search the catalog and enroll for this title: *Availity Overview for Molina Providers - Recorded Webinar*

For questions about enrolling in courses, email [training@availity.com](mailto:training@availity.com).

**Atypical Providers (LTSS):** Once registered with Availity, under *Help & Training > Get Trained*, search “*Service Providers Not Required to have an NPI*” to view training sessions.

Currently, the following functions are accessible to registered users of Availity:

- Submit claims, send supporting claim documentation, and check claim status.
- Check member eligibility and benefits.
- View remittances and EOPs/EOBs.
- Authorization and Referral Request and/or Authorization and Referral Inquiry.
- Access Molina-specific resources through a dedicated payer space on the Availity Portal:
  - View and navigate through your member roster.
  - Submit claim appeal/dispute/reconsideration.
  - Compare your HEDIS scores with national benchmarks.

To view the Availity new user guide, visit:

[https://www.availity.com/documents/Welcome\\_New\\_User.pdf](https://www.availity.com/documents/Welcome_New_User.pdf)

Learn how Molina is working with Availity at [www.availity.com/molinahealthcare](http://www.availity.com/molinahealthcare)

**Thank you for serving Molina members!**  
**880 West Long Lake Road - Suite 600 - Troy, MI 48098**  
**Phone 947-622-1230 or 947-218-0897 – Fax 800-594-7404**