



## **Molina Utilizes CAQH Data for the Provider Online Directory**

A Memorandum from Molina Healthcare of Michigan (MHM) – April 2021

Molina announced in our 3<sup>rd</sup> Quarter 2019 Provider Newsletter that we are collaborating with DirectAssure® to help maintain a more accurate and timelier provider directory.

Working in concert with CAQH ProView®, DirectAssure® enables providers to update their directory information once and share it with all participating health plans they utilize to receive that data. (Council for Affordable Healthcare (CAQH) ProView® is the healthcare industry's premier resource for providers to self-report professional and practice information to payers, hospitals, large provider groups and health systems).

Molina encourages all providers to sign up to CAQH ProView® in order to utilize DirectAssure® as a tool to easily update and distribute provider directory data to Molina Healthcare. DirectAssure® reduces the burden on healthcare providers and health plans alike, eliminating redundant outreach and increasing directory accuracy.

DirectAssure® requires re-attestation be completed every 120 days in CAQH ProView®. Upon attestation completion, Molina's online directory will be updated to reflect the information listed within CAQH ProView®.

Molina utilizes CAQH® profiles for credentialing, updates to practice addresses and other critical information.

Some of the CAQH® Summary Data that will be utilized for Molina's Provider Online Directory (POD) include:

1. Provider Specialty
2. Certification Board
3. Special Skills and Experience
4. License ID and Type
5. Hospital Affiliation(s)
6. Practice Location information including:
  - a. Practice Name, Address, Hours, Phone and Fax
  - b. New Patient acceptance status for Medicare and Medicaid lines of business'
  - c. ADA accessibility requirements
  - d. Public Transportation accessibility to office location

Although not required, Molina requests that all active Tax ID W9's also be added to the Document's section of the provider's CAQH® profile.

Please be sure to stay current on the quarterly updates and attestations for all CAQH® profiles.

If you have any questions, please contact your Provider Services Representative.